



Guru Nanak College of Arts Science and Commerce

G.T.B. Nagar, Mumbai-400037

Action Taken Report on Feedback taken in 2017-18

- After analyzing the feedback taken from employers and alumni, it was observed that students lack skills which hinder their career growth. It was decided in the CDC that more and more add-on courses will be started to enhance skills among students.
- Teachers were instructed to motivate students to enroll in the Grow Your Skills Programme (GYS) for skill enhancement. GYS was skill training & development programme started in 2016-17.
- In compliance to the feedback received from few students stating that some teachers need to upgrade their teaching methods, it was decided to arrange faculty development programme for teachers.

Action Taken on Feedback taken in 2018-19

- Considering the feedback from teachers involved in admission process, about the difficulties faced by administration and students both in the physical mode of admission and offline payments, the entire admission process was made online with the use of ERP (Mastersoft) and all financial transactions were made cashless.
- Through the feedback taken from teachers involved in attendance committee it was noticed that manual preparation of defaulters list was becoming a time consuming affair for all teachers. Hence it was resolved that attendance of lectures conducted by all teachers will be recorded and analyzed online with the help of Mastersoft ERP mobile application.
- Taking into account feedback given by some employers, it was understood that many students lack in soft skills as well as technical skills at workplace. To overcome this, a MoU was signed with the Tata Institute of Social Sciences (TISS) under the scheme NUSSD and several skill enriching certificate courses were inducted.
- In accordance to feedback given by some students who notified their preference to consume study material digitally rather than in the form of hard copy books, a teachers training programmed on e-content development was arranged on 28th January 2020.



Action Taken Report on Feedback taken in 2019-20

- In Compliance to feedback received from students in A.Y. 2017-18 regarding improvement in teaching methodology, three teachers, were sent to attend Refresher Course organized by University of Mumbai.
- 60 students successfully completed the NUSSD-TISS certificate course.
- Many difficulties were encountered in the online teaching learning system through feedbacks taken from students and teachers. To resolve this Google G-Suite was purchased and each student was given an official email id to facilitate smooth conduct of online lectures.
- It was learned from students that due to poor internet connectivity many of them were not able to join the online lecture on time, it was decided that all the lectures will be recorded and stored in a repository in the library from where students can access any lecture video any time.
- Considering teachers feedback a student's exchange programme was implemented by signing a MoU with Sophia College, Ajmer Institute and ICT.

Action Taken Report on Feedback taken in 2020-21

- Considering an interim feedback taken from students it was discovered that 95% of students have only one device, and arranging second device for proctoring was difficult. The College decided to conduct online exam with the help of Mastersoft software which allows examination and proctoring from the same device.
- Students who faced continuous lack in internet connectivity and lack of smart phones where were provided with desktops and laptops in the college premises for attending online lecture and online exam.
- Certificate course on Applied Economic Geography and Science Communication was introduced to develop technological and scientific awareness among the students.
- Certificate course on self-defense was organized by the gender sensitization committee in association with Nirbhaya Police Squad to teach girl students tricks and techniques of self-defense.
- As the benefits of NUSSD-TISS certificate courses could not be effectively communicated to students due to lockdown, only 17 students successfully completed the course.

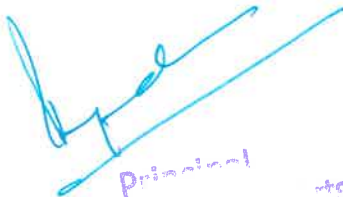
Action Taken Report on Feedback taken in 2021-22

- Responding to the feedback taken from teachers, a master time table for remedial lectures was made and implemented. All students who got ATKT in the odd semester were given extra coaching to score well in ATKT exams.
- In response to the feedback taken from alumni and students, many intra-collegiate activities were planned to be conducted at intercollegiate level.
- All extracurricular activities were planned to be celebrated on a big scale to overcome bridge to learning loss due to covid-19.



- Steps were taken in the beginning of the Academic Year to motivate students to enroll for NUSSD-TISS Certificate courses. 92 students successfully completed the certification.




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